

## FAQ

**Q: What is the encryption key?**

**A:** The encryption key is a memorable phrase or set of alphanumeric characters you make up yourself. The key is used to secure your data before it leaves your computer to be stored on the DataFort servers. Should you need to restore your data to a new computer you will need to enter your encryption key on the new machine. If there is a chance you will forget it check the box allowing us to retain a secure copy of the key on our servers.

**Q: What should I use for my encryption key?**

**A:** Any phrase or combination of alphanumeric characters and spaces is acceptable. However, as mentioned, it should be something you will remember because losing the encryption key will make it impossible to restore data to a new computer.

**Q: What is a "Dictionary attack"?**

**A:** A Dictionary attack is a cryptanalysis method where the hacker uses a dictionary of all common passwords. It has been shown (by Daniel Klein) that by using this type of attack, about 40% of all used passwords can be cracked on the average computer!

The Dictionary attack tries as a possible password, for example:

- The user's name, initials, account name and other personal information
- Words from various databases, including lists of men's and women's names, places, cartoons,...
- Variations of the words, strings of letters and numbers, ...
- Various capitalization variations of the words, nonsense words that can be pronounced,...
- Foreign language words for foreign users.